

GLORIA GOLF RESORT

GLORIA ALL INCLUSIVE CONCEPT

CALL CENTER 4444
with one call, we do all
Please contact the Call Center for all your requests

	SUMMER	WINTER
BUFFETS		
Breakfast at Main Restaurant	07:00 – 10:30	07:00 – 10:30
Lunch at Main Restaurant	12:30 – 14:30	12:30 – 14:30
Dinner at Main Restaurant	19:00 – 21:30	18:30 – 21:00
BARS	SUMMER	WINTER
Lobby Bar	24 Hours	24 Hours
Oasis Bar	24 Hours	24 Hours
Sushi Bar	18:00 – 21:00	Closed
Garden Pool Bar	09:00 – 18:30	Closed
Galeon Bar	09:00 – 19:00	Closed
Pier Bar	09:00 – 19:00	Closed
Premium Pier Bar (extra)	09:00 – 20:00	Closed
Gloria Pub	09:00 – 00:00	Closed
Aqua Bar	09:00 – 18:00	Closed
Cafe Gloria	Closed	16:00 – 00:00
Arena Bar - Amphitheater	20:30 – 23:00	Closed
Wurlitzer Bar (Entertainment Center)	16:00 – 00:00	16:00 – 00:00
Insomnia Disco Bar (18+, Entertainment Center)	23:00 – 02:00	23:00 – 02:00 open only on Saturday
G-Venture Bar (only event days)	21:00 – 00:00	Closed
EXCLUSIVE BAR SERVICES	SUMMER	WINTER
Fresh Fruit Juices at Lobby Bar	24 Hours	24 Hours
Detox & Fresh Fruite Juices at Main Restaurant	07:00 – 10:30	07:00 – 10:30
A LA CARTE RESTAURANTS (EXTRA)	SUMMER	WINTER
Harem A La Carte (International, free)	24 Hours	24 Hours
Pescado A La Carte (Spanish)	19:00 – 23:00	19:00 – 23:00
L'ancora A La Carte (Italian)	19:00 – 23:00	19:00 – 23:00
Turkuaz A La Carte (Grill House & BBQ)	19:00 – 23:00	Closed
Elia A La Carte (Greek)	19:00 – 23:00	Closed
SNACK RESTAURANTS	SUMMER	WINTER
Gloria Pub Snack (International)	12:00 – 16:00	Closed
Galeon Snack (International)	12:00 – 17:00	Closed
Turkuaz Snack (Turkish)	12:00 – 16:00	Closed
Garden Pool Snack (International)	Breakfast 08:00 – 11:00 & Lunch 12:00 – 16:00	Closed
ICE CREAM	SUMMER	WINTER
Main Restaurant	12:30 – 14:30 & 19:00 – 21:30	12:30 – 14:30 & 18:30 – 21:00
Gloria Pub	09:00 – 19:00	Closed
Galeon Snack	09:00 – 19:00	Closed
Garden Pool Snack	09:00 – 18:30	Closed
Aqua Bar	09:00 – 18:00	Closed
PATISSERIE	SUMMER	WINTER
Gloria Patisserie	11:00 – 18:00	11:00 – 18:00
ROOM SERVICES	SUMMER	WINTER
Room Service *	24 Hours Extra	24 Hours Extra
Minibar (refreshed daily)	Once a day	Once a day
Laundry Service (extra) **	08:00 – 00:00	08:00 – 00:00
EXCLUSIVE SERVICES (FOR KING SUITE & VILLA GUESTS)	SUMMER	WINTER
Villa Room Service Menu *	24 Hours Extra	24 Hours Extra
L'ancora A La Carte Breakfast	08:00 – 11:00	08:00 – 11:00
SPA & WELLNESS	SUMMER	WINTER
La Source SPA (massage and all treatments are extra)	09:00 – 20:00	09:00 – 20:00
Turkish bath, sauna, steam bath, relax room (children under 16 years are allowed only with special conditions)	09:00 – 20:00	09:00 – 20:00
Indoor Pool (heated in winter season)	08:00 – 20:00	08:00 – 20:00
Fit Gloria (16+)	08:00 – 20:00	08:00 – 20:00
POOL & BEACH SERVICES	SUMMER	WINTER
Outdoor Pool	08:00 – 20:00	Closed
Outdoor Pool (heated in winter season)	09:00 – 20:00	09:00 – 17:00
Aquapark	10:00 – 12:00 & 14:00 – 16:00	Closed
Pavilion (extra)	09:00 – 18:00	Closed
Premium Pier (extra)	09:00 – 20:00	Closed
Water Sports (extra)	08:00 – 20:00	Closed
MEETING ROOMS	SUMMER	WINTER
Meeting Rooms (extra)	On request	On request

• Reservations for A La Carte restaurants are subject to charge • Food & Beverage Services at Gloria Golf Club are included just for Golfer Guests. • Food & Beverage Services in other Gloria Hotels & Resorts are subject to charge with 50% discount. • A La Carte Restaurants in Gloria Golf Resort, Gloria Serenity Resort and Gloria Verde Resort are subject to a cover charge for all guests. • Gloria All Inclusive guests staying 28 nights or more receive the «Long Stay» concept privilege to use Food & Beverage services at the other Gloria Hotels for free (except Teppanyaki A La Carte Restaurant), complimentary room service (due to the special menu), 50% discount for Laundry Services. • Owner Villa, King Suite and Platinum Card holder guests receive the privilege to use Food & Beverage services at the other Gloria Hotels for free (A La Carte restaurants once per week, except Teppanyaki A La Carte Restaurant). • * Room Service due to the special menu is free of charge for guests staying in King Suite, Owner Villa, Long Stay guests (28 nights and more) and Platinum Card holders. • ** Long Stay guests (28 nights and more) receive a 50% discount on laundry services. Platinum card holders receive a 15% discount on laundry services. • SSPA special conditions: guests under 16 y.o. are allowed to use the Turkish bath, sauna and relax room every day between 13:00-15:00 (guests under 12 y.o. must be accompanied by an adult). • Gloria Hotels & Resorts reserves the right to make changes without notice at any time.

ENTERTAINMENT & ACTIVITIES AREA	SUMMER	WINTER
Arena Amphitheatre	During the activity	Closed
G-Venture Event Area	21:00 – 00:00	Closed
Insomnia Night Club (18+)	23:00 – 02:00	23:00 – 02:00 open only on Saturday
Entertainment Center: bowling, billiard, 3D games (extra)	16:00 – 00:00	16:00 – 00:00
Cafe Gloria	Closed	21:30 – 23:30
Lobby Bar Area	Closed	21:30 – 23:30
Sports & Wellness Activities	According to the program	According to the program
Tennis Courts & Lighting	08:00 – 23:00	08:00 – 23:00
Tennis Lesson & Racket Rental (extra)	On request	On request
Gloria Sports Arena – Sports Areas (upon availability)	With reservation, extra	With reservation, extra
WI-Fi (free) / High Speed WI-Fi (extra)	24 Hours	24 Hours
KIDS ACTIVITIES	SUMMER	WINTER
Gogi VIM Club (1-3 years)	09:00 – 23:00	10:00 – 21:00
Babysitting Service (1-12 years, upon availability, with reservation, extra)	09:00 – 02:00	10:00 – 21:00
Gogi Mini (4-12 years, at Gloria Serenity Resort)	16:00 – 23:00	16:00 – 23:00
Gogi Kids Club (4-12 years)	Between 1 April – 31 October	Between 1 November – 31 March
Gogi Fun Jungle (1-14 years, 1-5 years must be accompanied by family)	09:00-17:00 with staff & 17:00-23:00 with family Between 1 May – 31 October	10:00-17:00 with staff & 17:00-21:00 with family
Gogi Teenage Club (13-17 years)	10:00 – 23:00	Closed
Eagle Team Sports Academy: swimming, football, gymnastics (5-13 years, group lessons are free & private lessons are extra)	Between 01 June – 31 August	Closed
Gloria Mini Farm	Between 1 May – 30 September	Closed
GOLF	SUMMER	WINTER
Golf & Golf Lesson (upon availability)	09:00 – 21:00	09:00 – 18:00
Group Golf Lessons at Gloria Golf Club (by previous reservation, 1 hour on Monday, Wednesday, Friday, maximum capacity 40 pax)	With reservation, extra Free between 15 June - 31 August 10:00 – 11:00	With reservation, extra Not available

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SUMMER & WINTER CONCEPT

ÖZALTIN OTEL İŞLETMELERİ A.Ş. CLARIFICATION TEXT FOR THE PROTECTION AND PROCESSING OF THE PERSONAL DATA OF THE CUSTOMERS

1. DATA SUPERVISOR

Pursuant to the Law no. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Özaltın Otel İşletmeleri Anonim Şirketi ("Company") acting in the capacity of data supervisor, within the below-described scope.

The detailed information about the purpose of processing of your personal data by our Company is available in Özaltın Otel İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy accessible via gloria.com.tr/kvkk

2. PURPOSE OF PROCESSING OF YOUR PERSONAL DATA

Your personal data collected may be processed in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 5 and 6 of the Law, for the purposes ("Purposes") of the conduct of the necessary studies by our relevant business units and implementation of the associated business processes for the planning or execution of the activities for ensuring the legal and technical security of our Company and of the relevant persons in business relationship with our Company, the planning or execution of the activities necessary for offering and promoting to the relevant persons the products and services provided by our Company or for and on behalf of our Company by customizing the same according to the likes, usage habits and needs of the relevant persons, the conduct of the necessary studies and implementation of the associated business processes for enabling the relevant persons to benefit from the products and services provided by our Company or for and on behalf of our Company as well as for the realization of the commercial or operational activities being implemented by our Company.

3. PARTIES TO WHOM YOUR PERSONAL DATA ARE TRANSFERRED AND PURPOSES OF TRANSFER

Your personal data collected may be transferred within the scope of the Purposes by our Company, in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 8 and 9 of the Law, to [our suppliers, our business partners, our agencies, social media providers, our shareholder, Özaltın Holding A.Ş., and public and private institutions and organizations authorized by law] that are resident or non-resident.

4. METHODS AND LEGAL REASONS FOR COLLECTING YOUR PERSONAL DATA

Your personal data will be collected by our Company through electronic and/or physical channel media (methods) e-mail, mail/cargo, faxnumber, phone/call center, Company web site, mobile application, printed form, closed circuit security cameras, public institution systems, our agencies, hotel/facility receptions, request/complaint platforms and corporate social media resources for the purposes of realizing the procedures for providing the check-in, check-out, accommodation and facility services. Further, your personal data will be collected within the framework of the drawing up or execution of a contract, legal responsibility of the data supervisor, establishment, exercise or protection of a right, publicity of the data owner and legitimate interest and explicit consent personal data processing requirements, if any, mentioned in Articles 5 and 6 of the Law.

5. YOUR RIGHTS GRANTED IN ARTICLE 11 OF THE LAW AS THE PERSONAL DATA OWNER

As the personal data owner, you may communicate your requests within the scope of the Article 11 of the Law regulating the rights of the relevant person to our Company, in line with the procedures and principles regulated by the Notice on the Procedures and Principles for Application to the Data Supervisor, by filling in the Data Owner Application Form accessible via the QR code. Your applications will be brought to conclusion free of charge within the shortest time possible and in thirty days at the latest according to the nature of your request; however, you may be charged a fee according to the tariff to be determined by the Personal Data Protection Board in case the transaction warrants a separate cost.



GLORIA

GOLF RESORT



ROOMS

- A. MAIN BUILDING
- B. EXECUTIVE VILLAS
- C. GLORIA VILLAS
- D. GARDEN BUILDINGS & JUNIOR SUITES
- E. JUNIOR SUITES
- F. FAMILY SUITES
- J. OWNER VILLAS

FOOD & BEVERAGE

- 1. ANATOLIA MAIN RESTAURANT
- 2. MOSAIQUE MAIN RESTAURANT
- 3. OASIS BAR
- 4. GARDEN POOL RESTAURANT & BAR
- 5. NEW CAFE GLORIA
- 6. PIER BAR
- 7. PREMIUM PIER BAR
- 8. AQUA BAR
- 9. PAVILION BAR
- 10. PESCADO A LA CARTE
- 11. HAREM A LA CARTE 7/24
- 12. ELIA GREEK A LA CARTE RESTAURANT
- 13. GLORIA PATISSERIE
- 14. L'ANCORA A LA CARTE
- 15. GLORIA PUB & SNACK RESTAURANT
- 16. TURKUAZ TURKISH BARBEQUE & STEAK HOUSE
- 17. GALEON SNACK RESTAURANT & BAR

BEACH & POOL

- 18. MAIN POOL
- 19. HEATED POOL
- 20. BEACH PAVILIONS (EXTRA)
- 21. CHILDREN POOL
- 22. TOWEL DESK
- 23. AQUAPARK
- 24. CHILDREN AQUAPARK

KIDS

- 25. ART STUDIO
- 26. GOGI FUN JUNGLE
- 27. GOGI KIDS CLUB
- 28. TRAMPOLINE

OUTLETS & FACILITIES

- 29. RECEPTION
- 30. SHOPPING AREA
- 31. LA SOURCE SPA, INDOOR POOL
- 32. WELLNESS AREA
- 33. CONVENTION CENTER
- 34. DOCTOR
- 35. GUEST RELATIONS

ACTIVITIES

- 36. ARENA & ENTERTAINMENT CENTER, INSOMNIA NIGHT CLUB
- 37. TENNIS COURTS
- 38. BEACH VOLLEY
- 39. G-VENTURE
- 40. FOOTBALL FIELD
- 41. GLORIA MINI FARM
- 42. FIT GLORIA
- 43. PADEL COURTS
- 44. CAR PARK
- 45. CHARGING STATION
- 46. WATER SPORTS

