

GLORIA SERENITY RESORT ALL INCLUSIVE SPECIAL CONCEPT

CALL CENTER 5555
with one call, we do all
Please contact the Call Center for all your requests

BUFFETS	SUMMER	WINTER
Breakfast at Tetrasomia Restaurant	07.00 - 10.30	07.00 - 10.30
Lunch at Tetrasomia Restaurant	12.30 - 14.30	12.30 - 14.30
Dinner at Tetrasomia Restaurant	19.00 - 21.30	18.30 - 21.00
BARS	SUMMER	WINTER
Charlie Parker Lobby Bar	24 Hours	24 Hours
Ella Fitzgerald Lobby Bar	24 Hours	24 Hours
Traces Beach Bar	09.00 - 19.00	Closed
Dock's Pier Bar	09.00 - 19.00	Closed
Olivium Pool Bar	09.00 - 20.00	09.00 - 17.00
Polo Bar	19.00 - 00.00	19.00 - 00.00
Wurlitzer Karaoke Bar (Entertainment Center)	16.00 - 00.00	16.00 - 00.00
Scarlet Wine Cellar	16.00 - 00.00	16.00 - 00.00
La Trattoria Romana Bar	10.00 - 22.00	Closed
Insomnia Disco Bar (Entertainment Center)	23.00 - 03.00	23.00 - 02.00 only on Saturdays
Arena Bar - Amphitheater	20.30 - 23.00	Closed
Route 66 Bar	08.00 - 20.00	Closed
Relax Vitamin Bar (SPA Center)	09.00 - 20.00	09.00 - 20.00
EXCLUSIVE BAR SERVICES	SUMMER	WINTER
Fresh Fruit Juice at Lobby Bar	24 Hours	24 Hours
"Barista" Coffee Station at Lobby Bars	08.00 - 00.00	08.00 - 00.00
Detox & Fresh Fruite Juices at Main Restaurant	07.00 - 10.30	07.00 - 10.30
À LA CARTE RESTAURANTS	SUMMER	WINTER
Estela Restaurant (only beverage service is available between 11:30 - 12:00)	24 Hours	24 Hours
River Landing À la Carte / Fish (subject to charge)	19.00 - 23.00	Closed
Kül À la Carte / Turkish BBQ (subject to charge)	19.00 - 23.00	19.00 - 23.00 (Free)
Le Jardin Au Printemps À la Carte / French (subject to charge)	19.00 - 23.00	19.00 - 23.00 (Free)
La Trattoria Romana À la Carte / Italian (subject to charge)	19.00 - 23.00	Closed
Fuego Steak House À la Carte / Steak (subject to charge)	19.00 - 23.00	19.00 - 23.00
Chef À la Carte / Chef's Kitchen (subject to charge)	19.00 - 23.00	19.00 - 23.00
Aka À la Carte / Japanese & Teppanyaki (subject to charge)	19.00 - 23.00	19.00 - 23.00
SNACK RESTAURANTS	SUMMER	WINTER
La Trattoria Romana Restaurant	12.00 - 16.00	Closed
Traces Beach Restaurant	12.00 - 18.00	Closed
Sushi Corner at Estela Restaurant (except Wednesday)	12.30 - 15.00	12.30 - 15.00
ICE CREAM	SUMMER	WINTER
Scoop	12.00 - 23.00	12.00 - 23.00
Traces Beach Snack	12.00 - 16.00	Closed
La Trattoria Romana Bar	12.00 - 17.00	Closed
Route 66 Snack Restaurant	12.30 - 16.00	Closed
Main Restaurant (everyday)	At open buffet during lunch & dinner	At open buffet during lunch & dinner
PÂTISSERIE	SUMMER	WINTER
Bon Vivant Patisserie	11.00 - 23.00	11.00 - 23.00
Chocolatier	12.00 - 23.00	12.00 - 23.00
EXCLUSIVE ROOM SERVICES	SUMMER	WINTER
Room Service Menu (Extra)*	24 Hours	24 Hours
Minibar (re-freshed daily)	Once a day	Once a day
Laundry Service (Extra)**	08.00 - 00.00	08.00 - 00.00
VILLA SERVICES	SUMMER	WINTER
Villa Room Service Menu (Extra)*	24 Hours	24 Hours
Route 66 Breakfast	08.00 - 11.00	Closed
Route 66 Lunch	12.30 - 16.00	Closed
BEACH & POOL SERVICES	SUMMER	WINTER
Outdoor Pool	08.00 - 20.00	Closed
Indoor Pool (Heated in winter time)	08.00 - 20.00	08.00 - 20.00
Aquapark (at Gloria Golf Resort)	10.00 - 12.00 & 14.00 - 16.00	Closed
Olivium Pool (Heated in winter time)	08.00 - 20.00	08.00 - 20.00
Pavilion (Extra)	09.00 - 18.00	Closed
VIP Pavilion with Concept (Extra)	09.00 - 18.00	Closed
Water Sports (Extra)	08.00 - 20.00	Closed
Privileged Beach Services	10.00 - 18.00	Closed

• Dinner reservations for Ala Carte Restaurants can be made 3 days in advance at Reception & Guest Relations Desk. (upon availability each restaurant can be reserved once per week). • The food & beverage Services at Gloria Golf Club are included just for Golfer Guests. • The food and beverage services at other Gloria Resorts are subject to an additional charge for the All Inclusive Special concept (50% discount). • All A la Carte Restaurant usages at other Gloria Resorts are subject to an additional charge (excluding the Elegance VIP concept). • Guests staying for 28 days or more with the AIS and VIP concepts have their concepts updated to "Long Stay" and are entitled to complimentary access to all food and beverage services at other Gloria Resorts, as well as a 50% discount on laundry expenses. • * : Guests staying under the Elegance VIP concept benefit from 24/7 complimentary access to the Room Service Menu. • ** : Guests staying under the Elegance VIP concept benefit from a 50% discount on laundry services. (Platinum cardholders are entitled to a 15% discount). • For their safety and health, our little guests under 12 years old are allowed to use the Fitness - SPA areas only when accompanied by adults. • Every day between 10:00 and 12:00, our little guests under 16 years old are allowed to use the Turkish Bath, sauna, steam bath, and resting areas. • Gloria Hotels & Resorts reserves the right to make changes without notice at any time.

SPA & WELLNESS	SUMMER	WINTER
Serenity SPA (Massage and all treatments are extra)	09.00 - 20.00	09.00 - 20.00
Fitness	08.00 - 20.00	08.00 - 20.00
Turkish Bath, sauna, steam bath, relax room	09.00 - 20.00	09.00 - 20.00
ENTERTAINMENT & ACTIVITIES AREA	SUMMER	WINTER
Insomnia Night Club (+18 years)	23.00 - 03.00	23.00 - 02.00 only on Saturday
Entertainment Center Bar	16.00 - 00.00	16.00 - 00.00
Amphitheatre (Arena Bar)	20.30 - 23.00	Closed
G-Venture	21.00 - 00.00	Closed
Gloria Sports Arena - Sports Areas (upon availability)	With Reservation, subject to charge	With Reservation, subject to charge
Tennis Courts - Lighting	08.00 - 23.00	08.00 - 23.00
Tennis Lessons, Racket Rental (Extra)	On Request	On Request
Bowling, Billiard, 3D Games (Extra)	16.00 - 00.00	16.00 - 00.00
WIFI (Free) / High Speed WIFI (Extra)	24 Hours	24 Hours
KIDS ACTIVITIES	SUMMER	WINTER
Gogi Fun Jungle (01-14 years) (at Gloria Golf Resort) (01-05 years must be accompanied with an adult)	Between 01 May - 31 October 10.00 - 12.30 // 13.30 - 23.00	N/A
Gogi Kids Club (04-12 years) (at Gloria Golf Resort)	Between 01 April - 31 October 09.00 - 17.00 with family 17.00 - 23.00	Between 01 November - 31 March 10.00 - 17.00 with family 17.00 - 21.00
Gogi VIM Club (01-03 years) (at Gloria Golf Resort)	09.00 - 23.00	10.00 - 21.00
Baby Sitting (01-12 years) (Upon Availability, Extra)	With Reservation 01 April - 31 October	With Reservation 01 November - 31 March
Gogi Teenage Club (13-17 years)	Between 01 June - 31 August	N/A
Gloria Mini Farm	09.00 - 21.00	09.00 - 18.00
Gloria Mini (at Gloria Serenity Resort)	16.00 - 23.00	16.00 - 23.00
GOLF	SUMMER	WINTER
Golf & Golf Lesson (Extra)	With Reservation	With Reservation
Group Golf Lessons at Gloria Golf Club (1 hour on Monday, Wednesday, Friday) Capacity maximum 40 pax	Free Between 15 June - 31 August 10.00 - 11.00	N/A

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GLORIA
SERENITY RESORT

Because here is Gloria

**SUMMER & WINTER
CONCEPT**

ÖZALTIN OTEL İŞLETMELERİ A.Ş.
CLARIFICATION TEXT
FOR THE PROTECTION AND PROCESSING OF THE PERSONAL
DATA OF THE CUSTOMERS

1. DATA SUPERVISOR

Pursuant to the Law no. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Özaltın Otel İşletmeleri Anonim Şirketi ("Company") acting in the capacity of data supervisor, within the below-described scope.

The detailed information about the purpose of processing of your personal data by our Company is available in Özaltın Otel İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy accessible via gloria.com.tr/kvkk

2. PURPOSE OF PROCESSING OF YOUR PERSONAL DATA

Your personal data collected may be processed in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 5 and 6 of the Law, for the purposes ("Purposes") of the conduct of the necessary studies by our relevant business units and implementation of the associated business processes for the planning or execution of the activities for ensuring the legal and technical security of our Company and of the relevant persons in business relationship with our Company, the planning or execution of the activities necessary for offering and promoting to the relevant persons the products and services provided by our Company or for and on behalf of our Company by customizing the same according to the likes, usage habits and needs of the relevant persons, the conduct of the necessary studies and implementation of the associated business processes for enabling the relevant persons to benefit from the products and services provided by our Company or for and on behalf of our Company as well as for the realization of the commercial or operational activities being implemented by our Company.

3. PARTIES TO WHOM YOUR PERSONAL DATA ARE TRANSFERRED AND PURPOSES OF TRANSFER

Your personal data collected may be transferred within the scope of the Purposes by our Company, in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 8 and 9 of the Law, to [our suppliers, our business partners, our agencies, social media providers, our shareholder, Özaltın Holding A.Ş., and public and private institutions and organizations authorized by law] that are resident or non-resident.

4. METHODS AND LEGAL REASONS FOR COLLECTING YOUR PERSONAL DATA

Your personal data will be collected by our Company through electronic and/or physical channel media (methods) e-mail, mail/cargo, faxnumber, phone/call center, Company web site, mobile application, printed form, closed circuit security cameras, public institution systems, our agencies, hotel/facility receptions, request/complaint platforms and corporate social media resources for the purposes of realizing the procedures for providing the check-in, check-out, accommodation and facility services. Further, your personal data will be collected within the framework of the drawing up or execution of a contract, legal responsibility of the data supervisor, establishment, exercise or protection of a right, publicity of the data owner and legitimate interest and explicit consent personal data processing requirements, if any, mentioned in Articles 5 and 6 of the Law.

5. YOUR RIGHTS GRANTED IN ARTICLE 11 OF THE LAW AS THE PERSONAL DATA OWNER

As the personal data owner, you may communicate your requests within the scope of the Article 11 of the Law regulating the rights of the relevant person to our Company, in line with the procedures and principles regulated by the Notice on the Procedures and Principles for Application to the Data Supervisor, by filling in the Data Owner Application Form accessible via the QR code. Your applications will be brought to conclusion free of charge within the shortest time possible and in thirty days at the latest according to the nature of your request; however, you may be charged a fee according to the tariff to be determined by the Personal Data Protection Board in case the transaction warrants a separate cost.



GLORIA

SERENITY RESORT



Rooms

- A. Main Building
- B. Pool Villas
- C. Garden Villas
- D. Deluxe Villas
- E. VIP Villa
- F. Presidential Villa
- J. Serenity Villa
- K. Queen Villa
- L. King Villa

Food & Beverage

- 1. Traces Beach Bar & Snack Restaurant
- 2. Dock's Pier Bar
- 3. River Landing À la Carte
- 4. La Trattoria Romana Italian Snack Restaurant
- 5. Route 66 Restaurant

Beach & Pool

- 6. Beach Pavilions
- 7. Towel Desk
- 8. Olivium Pool (Heated in winter time)

Activities

- 9. Fit Gloria
- 10. Tennis Courts & Basketball Field
- 11. Arena & Entertainment Center, Insomnia Night Club
- 12. G-Venture
- 13. Wellness Area & Art Studio
- 14. Water Sports
- 15. Golf Course
- 16. Gloria Mini Farm

Ground Floor Lobby Outlets

- Reception
- Guest Relations / Concierge
- Tetrasomia Main Restaurant
- Ella Fitzgerald Lobby Bar
- Le Jardin Au Printemps À la Carte
- Polo Bar
- Aka À la Carte
- Shopping Area
- Doctor Office
- Serenity SPA & Indoor Pool
- Fit Gloria
- Faces I - II - III Meeting Rooms

First Floor Lobby Outlets

- Charlie Parker Lobby Bar
- Estela Estela - 24/7 À la Carte
- Sushi Corner
- Fuego À la Carte
- Kül À la Carte
- Chef À la Carte
- Bon Vivant Patisserie
- Chocolatier
- Scoop - Ice Cream
- Gogi Mini
- Scarlet Wine Cellar
- Locker Rooms

